

## THE TRICARE MAIL ORDER PHARMACY (TMOP) QUICK REFERENCE

**INTRODUCTION** - The TRICARE Mail Order Pharmacy (TMOP) drug formulary is so large that it is not possible to list them all here. Before you send in your prescription for processing, you or your doctor's office may want to check the TMOP website to check for restrictions and availability of the medication being prescribed at <http://www.pec.ha.osd.mil/TMOP/TMOPhome.htm> .

**IMPORTANT - Remember to clearly write on the back of EVERY prescription –**

- Patient's complete legal name (full first name, middle initial, last name)
- Patient's date of birth
- Address where you want the prescription mailed to
- Sponsor's ID number (social security number)

The prescriber's name, address, phone number and DEA number are also required on prescriptions for controlled substances. Not including this important information on each prescription may cause delays in filling your prescription in order to ensure that each prescription reaches its intended recipient. When mailing your new prescription or refill order, please use only an Express Scripts envelope or a plain envelope that is not pre-addressed. Frequently asked questions can be found at <http://www.express-script.com/custom/dod/tmopfaq> .

For More Information		
Order a refill or check the status of an order	<a href="http://www.express-scripts.com">www.express-scripts.com</a> (click on the TRICARE logo)	
	Toll-free, 1-866-DOD-TMOP (1-866-363-8667)	
Register for the TMOP online	<a href="http://www.express-scripts.com">www.express-scripts.com</a> (click on the TRICARE logo)	
Get a form to register by mail	<a href="http://www.express-scripts.com">www.express-scripts.com</a> ; Military Treatment Facilities; TRICARE Regional Service Centers (click on the TRICARE logo)	
Speak to a pharmacist	Toll-free, 1-866-DOD-TMOP (1-866-363-8667)	
Contact TMOP Customer Service (Express-Scripts)	Within the United States	Toll-free, 1-866-DOD-TMOP (1-866-363-8667)
	Outside the 50 United States & Puerto Rico	Toll-free, 1-866-ASK-4-PEC (1-866-275-4732)
	TDD for the hearing-impaired	Toll-free, 1-877-540-6261
	On-line	<a href="http://www.express-scripts.com">www.express-scripts.com</a> (click on the TRICARE logo)
	TMOP Mailing Address	PO Box 52150 Phoenix, AZ 85072-9954
To Fill a New Prescription by Fax (providers only)	Fax Numbers	Toll-free, 1-877-895-1900 (providers only)
		Commercial, 1-602-586-3911 (providers only)
	Dedicated phone line for providers prescribing medications for TRICARE beneficiaries	Toll free, 1-877-283-3858 (providers only)
		To reach a pharmacist, press option # 2
	Note: These numbers are intended exclusively for physicians to use. Only prescriptions faxed directly from the doctor's office can be accepted	
TRICARE Pharmacy Benefit Information	TMA Pharmacy website: <a href="http://www.tricare.osd.mil/pharmacy">www.tricare.osd.mil/pharmacy</a>	

### Copayments

Type of Drug	Co-payment for up to 90-day supply	
	Active Duty Personnel	All Other Beneficiaries
Generic	None	\$3
Formulary Brand-Name	None	\$9
Non-Formulary	None	\$22